



## PRESS RELEASE

### **Corismo, an Antwerp-based company acquired by I.R.I.S. in January, has consolidated Tele Ticket Service's heterogeneous environments on a single IBM Power System AIX platform**

**Louvain-la-Neuve, 3 February 2009** – I.R.I.S., a company listed on Euronext Brussels and specialising in Intelligent Document Recognition,<sup>1</sup> Electronic Document, Content & Process Management<sup>2</sup> and Optimised IT Infrastructure, announces that its brand new subsidiary Corismo has installed a platform based on IBM Power System AIX at Tele Ticket Service, replacing a number of heterogeneous environments.

Tele Ticket Service sells tickets and controls access for large sporting and musical events, particularly the Belgian football championships, all events at the Sportpaleis and many others besides.

Tele Ticket Service was already able to record ticket reservations made by phone. But thanks to technological convergence, tickets can now be ordered directly by text or online. As a result, Tele Ticket Service provides the logistics for more than 2.5 million tickets a year.

Tele Ticket Service's growth over the past 20 years led to the gradual expansion in the number of its servers, ending up with some 30 Intel servers running under different operating systems. This situation led to serious risks concerning stability and the capacity to maintain this IT platform. As the company intends to grow, particularly by serving smaller-scale and overseas events, it was time to find a way to migrate to a platform that did away with existing risks and made it possible to plan for lasting growth over the years ahead.

Tele Ticket Service embarked on a search for a supplier that could provide it with greater reliability along with future prospects in keeping with its needs.

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<sup>1</sup> Intelligent Document Recognition (IDR): automatic recognition of the content of documents, whether structured (forms) or unstructured (incoming mail, invoices, etc.)

<sup>2</sup> Document, Content & Process Management (DPCM): term covering the following technologies: intelligent document recognition (IDR), electronic document management (EDM), electronic content management (ECM) and business process management (BPM)

*“After analysing Tele Ticket Service’s requirements, Corismo proposed a new IBM Power System AIX infrastructure to replace all the heterogeneous environments with a consolidated platform in terms of hardware and software,” says Gamal Khaldi, General Manager, I.R.I.S. ICT (I.R.I.S. subsidiary into which Corismo has been integrated). “Thanks to this platform’s expandability and stability, Tele Ticket Service can now offer national and international clients a complete ticketing solution, including ordering, access control and logistics. Maintenance and management costs have come down substantially, which now makes it possible to manage smaller events. The solution provided by Corismo therefore offers increased availability, greater certainty and prospects for the future, so that clients’ changing needs can continue to be met.”*

*“Much of our time was taken up with IT problems. When we saw that we had gone from a handful of Intel servers to more than 30 servers, we called our system into question. Corismo devised a global solution entirely dedicated to our needs and our future business model. Rather than contenting ourselves with our existing client base and hoping that our system would not give up on us, we now have the peace of mind to work on growing our business, including abroad,” says Stefan Esselens, Tele Ticket Service director.*

**About I.R.I.S.** [www.irislink.com](http://www.irislink.com)

**I.R.I.S. mission** is to increase our customers’ productivity and knowledge through helping them better manage their documents, data and information.

**I.R.I.S. Products & Technologies** develops technologies and products for Intelligent Document Recognition and markets its portfolio on a worldwide basis through strong partnerships.

**I.R.I.S. Professional Solutions** enables companies and administrations to find in one company the innovative expertise and hi-tech solutions to efficiently manage documents, information flows and IT infrastructure.

In 2007, the revenue of I.R.I.S. Group was 95.062.297€.

I.R.I.S. has more than 550 employees based in Louvain-la-Neuve, Vilvoorde and Antwerp (Belgium), Orly (France), Windhof (Luxemburg), Amsterdam and Maastricht (The Netherlands), Aachen (Germany), Delray Beach (USA), Hong-Kong (China) and Oslo (Norway).

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