



**PRESS RELEASE**

## **Citadelle Regional Hospital Liège (CHR) chooses I.R.I.S. for scanning and automatic form recognition**

**Louvain-la-Neuve, August 13, 2009** - I.R.I.S., a listed company (EURONEXT Brussels: IRI), specialising in Intelligent Document Recognition (IDR)<sup>1</sup>, Enterprise Content Management (ECM)<sup>2</sup> and Optimized IT Infrastructure (ICT)<sup>3</sup>, is pleased to announce that it has implemented a project for the scanning and automatic form recognition for the Citadelle Regional Hospital in Liège (Belgium).

The Citadelle Regional Hospital (CHR), an inter-municipal public hospital, operates at three sites in the heart of the city of Liège.

Among their many activities, the human resources and nursing departments of the CHR conduct satisfaction surveys among patients, following instructions from the Walloon Region. Generally these surveys consist of forms which, once completed by the patients, are encoded into database systems. This easily amounts to 7,000 pages per survey. The results are then interpreted using statistical tools.

Obviously, the manual encoding of the responses represents a heavy workload and offers only little added value, which is why the Citadelle Regional Hospital wished to acquire a solution for the scanning and automatic form recognition.

For this project, I.R.I.S. implemented digitisation technologies that collect the images and extract information from the appropriate fields. At the end of the chain, both the images of the scanned forms and the data that was captured from them are exported into the CHR's systems where the results are interpreted.

Yves Alsteens, Sales Manager at I.R.I.S., says: *"Since the CHR wanted to end up with full control of the solution, I.R.I.S. organised training for a manager appointed by the CHR: this person will therefore be capable of managing and customising the recognition system with complete autonomy, which will allow the hospital to make optimum use of the solution by automating the processing of other forms."*

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<sup>1</sup> **IDR (Intelligent Document Recognition)**: automatic recognition of the content of structured documents (forms) or unstructured documents (incoming mail, invoices, etc.)

<sup>2</sup> **ECM (Enterprise Content Management)**: acronym designating electronic content management technologies.

<sup>3</sup> **Optimized IT infrastructure**: "best-in-class" architecture for servers and digital storage, including consolidation and virtualisation

**About I.R.I.S.** [www.iriscorporate.com](http://www.iriscorporate.com)

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**The I.R.I.S. mission** is to increase our clients' productivity and knowledge by helping them to better manage their documents, data and information.

**I.R.I.S. Products & Technologies** develops Intelligent Document Recognition technologies and products and markets its portfolio of products worldwide through solid partnerships.

**I.R.I.S. Professional Solutions** enables companies and government bodies to find in one company the innovative expertise and high-tech solutions to efficiently manage their documents, information flows and IT infrastructures.

In 2008, the I.R.I.S. Group achieved sales of 109.3 million Euros.

I.R.I.S. employs over 600 staff, based in Louvain-la-Neuve, Vilvoorde and Antwerp (Belgium); Orly (France); Windhof (Luxembourg); Amstelveen and Maastricht (Netherlands); Aachen (Germany); Delray Beach (Florida, USA); Hong Kong (China) and Oslo (Norway).

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