



PRESS RELEASE

Louvain-la-Neuve, July 22, 2009

I.R.I.S.-Morningstar implements an ECM suite at Evides

Louvain-la-Neuve, July 22, 2009 – I.R.I.S. Group, listed on Euronext Brussels and specialised in Intelligent Document Recognition¹, in electronic Document, Content and Process Management² and in optimised IT infrastructure³, announces the implementation of a new ECM system at Evides Water Company.

I.R.I.S. Morningstar, part of I.R.I.S. Group, is helping Evides Water Company with the strategic implementation of the Open Text ECM Suite (previously known as Livelink). During this process, a new vision appeared on how the company activities of Evides can be better supported through the implementation of the document and process management system. The structure of the ECM suite will be redesigned, using complex metadata structures. Workflow and records management will be implemented in future, allowing knowledge management to also be used within this system.

Evides is a water company that supplies drinking water in the southern part of the province of Zuid-Holland, in the entire province of Zeeland, and in the westernmost part of the province of Brabant. Evides also supplies water in various specifications to major clients in and outside the home market and in Germany. Furthermore, the company also owns and manages several household and industrial waste water purification plants, including the waste water purification of Amsterdam Airport Schiphol. Within Evides, several systems are in use that enable water purification and water supply, as well as its organisational aspects. One of these systems involves document management.

In 2001, Evides introduced a document management system based on Open Text Livelink, with the aim to eventually structure all documents within the organisation. However, no metadata was used. As a result of the growing number of documents, the ability to easily and more quickly allocate a document became a must. In 2008, Evides concluded that Livelink would better support the company's activities if the emphasis would be more on knowledge management, therefore optimising the look-up and allocation of documents.

Gerry van Meijel, Head of Document Management at Evides: *"The cooperation with I.R.I.S.-Morningstar is going well. It is clearly a professional organisation with broad knowledge and experience. They are definitely the right people to support us during this - rather complex - strategic reimplementation. By implementing the latest version of Livelink - the Open Text ECM Suite - we hope to increase the system's user-friendliness thanks to the ability to more quickly and easily*

¹ **IDR (Intelligent Document Recognition)** : automatic recognition of the content of structured documents (forms) or non-structured documents (free-forms, invoices, incoming mails,...)

² **DPCM (Document, Content & Process Management)** : abbreviation used to designate technologies used for Intelligent Document Recognition (IDR), Electronic Document Management (EDM), Electronic Content Management (ECM), and Business Process Management (BPM)

³ **Optimised IT infrastructure** : best-in-class architecture for servers and storage, including consolidation and virtualization

allocate information and documents that can now be organised more logically. The system should not only perform as an electronic archive but also mainly join in with and optimally support the company's activities. The advice from I.R.I.S.-Morningstar was to implement a new version of Livelink and immediately apply the content lifecycle management package."

René Beulen, Chief Commercial Officer I.R.I.S.-Morningstar: *"We have supported Evides from start to finish during the upgrade from Open Text Livelink to Open Text ECM Suite and its strategic implementation. Extensive research was done into which software combinations would function most effectively, how additional licences could be best organised and how the new system within the entire organisation would receive the best reception. It was also interesting for us to support a company such as Evides with this process."*

About EVIDES

Evides is a water company that:

- supplies 158 million m³ drinking water in the southern part of the province of Zuid-Holland, in the entire province of Zeeland, and in the westernmost part of the province of Brabant;
- supplies 80 million m³ industry water in various specifications to some 60 major clients in the home market and in Germany (Stade, Hamburg);
- treats waste water from Amsterdam Airport Schiphol and industrial complexes in Vlissingen (Sloe) and in Delfzijl (under construction);
- as part of a joint venture, provides sewage treatment services to the The Hague agglomeration using treatment plants at Houtrust of 1.7 million p.e. (population equivalent) and the Harnaschpolder of 1.3 million p.e. (under construction).

Drinking water is prepared from water sourced 80% from the river Maas, 16% from groundwater, and 4% from dune water. Evides is the second-largest water company in The Netherlands based on supply connections, supply volumes and revenue. Water for industrial clients is extracted 42% from the river Maas, 33% from the lake Brielse Meer, 14% from the rivers Rhine and Elbe, and 14% from smaller, local sources. The industrial water is often locally treated to the desired level, using custom-built plants. Evides is one of the strongest players in north-western Europe in the market for water-on-demand solutions for industrial applications.

About I.R.I.S. - www.iriscorporate.com

I.R.I.S.' mission is to increase our customers' productivity and knowledge through helping them better manage their documents, data and information.

I.R.I.S. Products & Technologies develops technologies and products for Intelligent Document Recognition and markets its portfolio on a worldwide basis through strong partnerships.

I.R.I.S. Professional Solutions enables companies and administrations to find in one company the innovative expertise and hi-tech solutions to efficiently manage documents, information flows and IT infrastructure.

In 2008, the revenue of I.R.I.S. Group was 109.325.772 €.

I.R.I.S. has more than 600 employees based in Louvain-la-Neuve and Brussels (Belgium), Orly (France), Windhof (Luxemburg), Amsterdam and Maastricht (The Netherlands), Aachen (Germany), Delray Beach (USA), Hong-Kong (China) and Oslo (Norway).

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