



PRESS RELEASE

I.R.I.S. implements a central electronic document management platform for Foyer Assurances

Louvain-la-Neuve, 12 November 2008 - I.R.I.S., a listed company (EURONEXT Brussels: IRI), specialising in Intelligent Document Recognition (IDR), Electronic Document and Content Management (EDM) and optimised IT infrastructure (ICT) has implemented an Electronic Document Management platform to rationalize the processing of documents and incoming mail at the Luxembourg based Foyer Assurances insurance company.

The Foyer S.A. Group, which has business activities in both Life and Non-Life insurance branches, as well as asset management, wished to automate the processing of its claims files with the objective of holding all the information relating to these files in electronic form. The specific nature of this project was that Foyer Assurances' intention was to implement a new solution, whilst still continuing to use their existing business application.

I.R.I.S. successfully rose to this challenge by offering different solutions, including a document digitisation workshop and a document management solution. This solution is a tool to centralise the associated documents and is used in parallel to Foyer Assurances' existing tools. The proposed architecture was based around the IBM Content Manager archiving application. This is a modular solution which includes several functional modules, such as Content Manager, Content Manager OnDemand, and Document Routing that can all be easily integrated. The tool integrates easily into the existing environment as it uses technology standards like Java, XML, Web services and SOA.

The team of consultants and experts at I.R.I.S. has produced an unusual document model that provides optimum efficiency in the classification process and optimised processing times for incoming mail. Implementation of innovative technology using Pushlets for communication with the Mainframe and latest technology for the business EDM applications and workflow have also enabled implementation of processing which fits in with daily working methods at Foyer Assurances. With the solution implemented by I.R.I.S., Foyer Assurances is able to provide a much improved quality of service, by accessing a completely centralised document store, that can be consulted at any time by several employees simultaneously. This cut down on the circulation of paper documents and speeds up the processing of case files.

Jean Zenners, Deputy Director, Project Manager and Claims Department Manager at Foyer Assurances comments: *"After implementation of electronic document management, our*

administrators now have some 300,000 documents and 70,000 case files permanently available to them with just a mouse click".

Etienne Van de Kerckhove, CEO of I.R.I.S. Group: *"The project that our teams have implemented at Foyer Assurances demonstrates the unique skills and expertise that I.R.I.S. has in the world of electronic document and content management and processes. Our Luxembourg subsidiary covers the whole spectrum of requirements for banks, insurance companies and other financial institutions in this sector giving us an unrivalled position as the market leader".*

About FOYER

Foyer was founded in 1922. Foyer's quality services have enabled the company to established itself as a leader in the Luxembourg insurance market. Since the liberalisation of insurance markets in Europe, Foyer has extended its activities beyond the Luxembourg borders.

The company's range of insurance products is being continuously adjusted to suit the changes and requirements of modern life. The company covers both Life and Non-Life insurance branches and offers products for both consumers and businesses.

Foyer has diversified its activities by offering its expertise in the financial sector, particularly in the stock market brokerage field, portfolio management for institutional investors and global wealth management advice for affluent European customers.