

# I.R.I.S. End-User License Agreement (EULA)

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13. Should the product concerned be an I.R.I.S.'s hardware product, this EULA covers warranty obligations for this hardware product limited to the terms set forth below:
  1. I.R.I.S., as defined below, warrants this I.R.I.S.-branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR outside EEC, TWO (2) years inside EEC from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, I.R.I.S. will either (1) repair the hardware defect at no charge, using new parts or parts equivalent to new in performance and reliability, (2) exchange the product with a product that is new or equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the

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- purchase price of the product.
2. I.R.I.S. may request that you replace defective parts with new or refurbished user-installable parts that I.R.I.S. provides in fulfillment of its warranty obligation. A replacement product or part, including a user installable part that has been installed in accordance with instructions provided by I.R.I.S., assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, which ever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes I.R.I.S.'s property. Parts provided by I.R.I.S. in fulfillment of its warranty obligation must be used in products for which warranty service is claimed.
  3. When a refund is given, the product for which the refund is provided must be returned to I.R.I.S. and becomes I.R.I.S.'s property.
  4. **EXCLUSIONS AND LIMITATIONS**
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    3. Important: Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only I.R.I.S. or an authorized service provider should perform service on this hardware product.
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